

Our Mandate

To provide professional and accessible Criminal Law, Family Law, and Public Trustee Services

Scope of Services
To ensure we continue to meet the ever-evolving needs of our clients we will: - Implement the Criminal Law Model. - Implement the Child Protection Model. - Enhance services to Public Trustee services through legislative amendments to the Probate Court Act and the Public Trustee Act. - Provide services to clients being involuntarily held in psychiatric facilities through the acquisition of required resources. - Expand scope of services for Family Law Services related to division of property in Divorce proceedings and overturning guardianship orders in Child Protection matters through the acquisition of required resources.

Quality of Services
To ensure we continue to provide high-quality, responsive services we will: - Implement a strategy to increase public awareness of NBLASC’s mandate and services, including modernizing the NBLASC website. - Implement strategies to address the complex needs of clients and specific client groups including newcomers and Indigenous peoples. - Implement strategies to enhance relationships with GNB stakeholders and private bar lawyers.

Our Mission

We provide access to justice, and we advocate with compassion for our client’s rights.

Effective Organization
To ensure a healthy, effective, and sustainable organization we will: - Implement a comprehensive learning and development strategy. - Implement a Risk Management Program and comprehensive business continuity plans. - Renew the Commission’s case management system for legal aid services to enhance client services, improve workflow and improve productivity. - Implement processes to solicit feedback from stakeholders and clients

Our Values

Professionalism: We are a dedicated team that advocates with honesty and integrity. We ensure client confidentiality.

Compassion: We offer client focused, respectful, attentive, and inclusive service delivery. We care for our clients’ well-being.

Excellence: We continuously look for innovative ways to improve our services. We strive for excellence in all we do.

Accountability: We are accountable to our stakeholders and clients. We take responsibility for our actions.